



SUNSHINE COAST CHURCHES SOCCER ASSN

PO Box 6251, Meridan Plains Qld 4551

Ph (07) 5493 6208

Email: admin@sccsa.org.au

Six-a-Side Refund Policy

When a player completes their registration, they agree to this policy and all it contains. Details are frequently updated on the Clubs Facebook page – if players have any further queries they should contact SCCSA Admin (admin@sccsa.org.au) before registering.

Junior players register to Sunshine Coast Churches Soccer Association (SCCSA) while senior players register to Sunshine Coast Churches Football (SCCF). Should a player change their mind after registering to play with either body, there will be no FULL refund of fees. If a request for refund is granted, the amount returned to the player will be the amount paid, less transaction fees incurred during registration.

SCCSA/SCCF understand that circumstances may change for families - any requests for refund should be submitted by email to: admin@sccsa.org.au

1. Where a player has registered but is found to have no place in a team, 100% refund will be applied, less transaction fees incurred during registration by the player.
2. Where the player is registered but subsequently withdraws their registration before playing a game, 100% refund will be applied, less transaction fees incurred during registration by the player.
3. If the player has participated in any form of training session (pre-season or in season), pre-season matches, practice matches, official fixtures, or otherwise appeared on a match record for his or her club, no refund will be given.
4. Where a player is registered but is in breach of SCCSA Code of Conduct, and membership is subsequently terminated at any time after registration, no refund will be given.
5. Where more than 60% competition is not played due to weather or other adverse condition, player refunds will consist of 60% of the player registration fee received by SCCSA/SCCF (i.e. the amount paid by the player, less transaction fees incurred during registration).
6. Where a player is registered and withdraws membership due to a parent or guardian being in breach of SCCSA Code of Conduct, no refund will be given.
7. Should a player be unable to play due to circumstances such as injury or any another situation which renders them unable to play for the remainder of the season, SCCSA/SCCF will assess the request for refund to apply a pro-rata refund amount of the fee received by SCCSA/SCCF, according to the amount of games played. Any refund claim due to player injury must be accompanied by a medical certificate.